Local Disaster Management Plan (LDMP) Sub-Plan

Local Disaster Co-ordination Centre Sub Plan

V1 October 2021



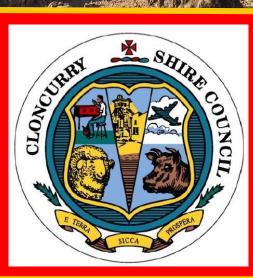




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VERSION CONTROL & RECORD OF AMENDMENTS

The following Sub Plan updates have been issued and recorded:

Date	Version	Outline of Revisions	Made by	Approved
October 5 2021	V1	New LDMP Sub Plan	Resilient Projects	TBC

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SECTION 1: OVERVIEW OF PLAN

1.1 CONTEXT & ASSUMPTIONS

Disaster Coordination Centres bring together organisations to ensure effective disaster management before, during and after an event. Disaster Coordination Centres support disaster management groups at Local, District, State and Commonwealth levels to ensure disaster operations are coordinated in the most expedient and efficient manner – refer section 1.4 of LDMP.

The Local Disaster Coordination Centre (LDCC) for the Cloncurry Shire Council (CSC) will be managed and staffed by Local Government Employees and supported by Agency Liaison Officers from government and non-government organisations (NGO's) as appropriate to the local area.

Not all disaster events that require activation of the CSC Local Disaster Management Group (LDMG) will require the activation of the LDCC. Smaller events and occasions where CSC is not the lead agency (e.g., bushfires) may not require activation of this plan. These events may be handled using existing agency communications and management practices.

If activated, the LDCC should be in a safe physical location. The LDCC operationalises the LDMG's decisions and plans and implements strategies on behalf of the LDMG during operations. The LDCC must have the capability to manage and coordinate resources, manage information and report to various stakeholders and pass Requests for Assistance (RFAs) to the District Disaster Coordination Centre (DDCC).

1.2 AIM OF THE PLAN

The aim of this Sub Plan is to detail the arrangements that have been developed for the activation and operations of the LDCC in response to a disaster event affecting the CSC area.

The key objectives of this Sub Plan are to:

- Describe the standard operating processes and procedures involved in the activation, management and operation of the LDCC
- Detail the role and responsibilities of key personnel involved in the operation of the LDCC
- Ensure effective communication, coordination of action, decision making and reporting
- Facilitate the collection, collation and dissemination of information between the LDMG, the DDMG and the communities of the Cloncurry Shire
- Prioritise requests for personnel and resources and coordinate the use of additional resources allocated by the DDMG.

1.3 FUNCTIONAL RESPONSIBILITY & SUPPORT AGENCIES

The LDC is responsible for the management of the LDCC to provide overall coordination of disaster operations.

The operation of the LDCC is a shared responsibility. All members and advisors to the LDMG are support organisations to this Sub Plan.

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1.4 OWNERSHIP

This Sub Plan is owned by the Local Disaster Coordinator (LDC) on behalf of the LDMG. All significant amendments must be approved by the LDMG.

The owner will ensure the:

- Master document is retained together with relevant supporting documents
- Level of circulation of the Sub Plan is determined by the LDMG and details of copyholders are recorded
- Sub Plan is updated and reviewed on at least an annual basis, or after activation, whichever is the sooner
- Sub Plan is tested and exercised as determined by the LDMG.

1.5 LINKS WITH OTHER DOCUMENTS

This Sub Plan is interdependent on, and should be read in conjunction with, the Local Disaster Management Plan (LDMP). This Sub Plan links directly to all other Sub Plans developed to respond to disasters in the Cloncurry Shire, including the LDMG Emergency Contact Lists.

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SECTION 2: ACTIVATION & NOTIFICATION PROCEDURES

2.1 ACTIVATION OF THE PLAN

The level of activation for the LDCC will depend entirely on the complexity, nature and extent of a disaster event. The LDC and LDMG Chairperson may authorise the immediate activation of the LDCC if the situation is deemed urgent. For events with a longer lead time, the decision to activate the LDCC will be made by the full LDMG (refer to activation flowchart at 2.2 below). The following decision-making criteria should be considered:

- Is there a requirement for face-to-face coordinated multi-agency liaison and communication with a range of stakeholders that cannot be managed remotely using Guardian IMS?
- Has the responsible Lead Agency requested the activation of the LDCC or are they requesting additional support with the coordination of resources?
- Has there has been a request / direction from the District Disaster Coordinator (DDC)?

2.2 NOTIFICATION FLOWCHART

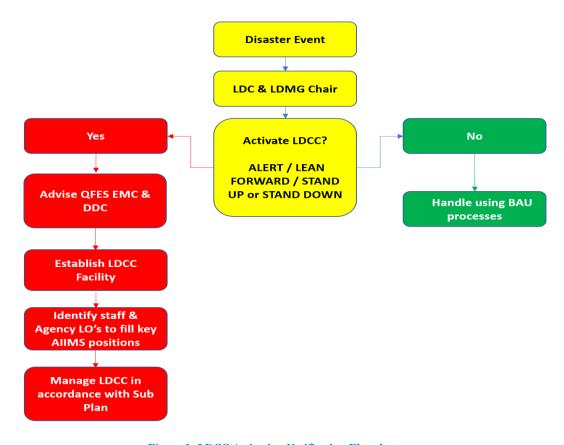


Figure 1: LDCC Activation Notification Flowchart

2.3 NOTIFICATION PROCESS

When the Activation & Operation of the LDCC Sub Plan is invoked, the District Disaster Coordinator (DDC) and the relevant Queensland Fire and Emergency Services (QFES) Emergency Management Coordinator (EMC) will be advised.

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All CSC staff and LDMG agencies should be notified that the LDCC is operational and regular updates to relevant stakeholders should be maintained for the duration of the event. Relevant agencies will be required to nominate an Agency Liaison Officer to be present in the LDCC on a 24/7 basis as required.

The community should be advised via a media release that the LDCC is operational – refer <u>Public Information & Warnings Sub Plan</u>.

2.4 ACTIVATION STAGES

The activation of the LDCC to an appropriate level to coordinate the response to the event will be based on a four-stage process:

2.4.1 STAGE 1: ALERT

ALERT requires a heightened level of vigilance due to the possibility of an event in the area of responsibility. No action is required; however, the situation should be monitored by someone capable of assessing the potential of the threat.

In order to ensure appropriate action can be taken at the stage of ALERT, arrangements are in place to ensure the LDCC can be established on a 24/7/365 basis. Systems are in place to allow the LDCC to be activated and established both during and outside of office hours.

2.4.2 STAGE 2: LEAN FORWARD

LEAN FORWARD is an operational state prior to 'Stand Up', characterised by a heightened level of situational awareness of a disaster event (either current or impending) and a state of operational readiness. If required, the LDCC may be prepared at this stage, but not fully activated – refer LDC Position Description at <u>Appendix A.</u>

2.4.3 STAGE 3: STAND UP

STAND UP is the operational state following 'Lean Forward', whereby resources are mobilised, personnel are activated, and operational activities commenced. If required, the LDCC will be fully activated.

The LDC & LDMG Chair will determine the move to STAND UP. If lead time is not available, the LDCC may immediately proceed to STAND UP once it has been established – refer LDC Position Description at Appendix A.

2.4.4 STAGE 4: STAND DOWN

STAND DOWN will be declared when there is no longer a requirement to respond to the event and the threat is no longer present, or when transitioning from responding to an event back to normal core business and / or recovery operations – refer LDC Position Description at Appendix A.

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SECTION 3: SET UP OF THE LDCC

3.1 PRIMARY LDCC

The primary LDCC has been identified as the CSC Offices at Daintree Street, Cloncurry, QLD 4824. This facility provides adequate space to establish a LDCC and has kitchen and bathroom facilities.

A map showing the location of the CSC Office is shown at Figure 1.



Figure 2: Primary LDCC is Cloncurry Shire Offices

3.2 ALTERNATIVE LDCC'S

There always remains an element of risk that the primary LDCC may not be available or be impacted in some way by the event. If required, the LDC will activate the alternative LDCC located at:

• Cloncurry Shire Council Depot

3.3 SET UP ARRANGEMENTS

The LDCC will require set up prior to activation. The LDC is responsible for ensuring the LDCC has been set up correctly. All resources should be checked (e.g., telephones, computers, radios, disaster plans) before the centre is officially opened and moved to STAND UP

This facility is not a permanently dedicated LDCC venue, so consideration needs to be given to business continuity requirements of both LDCC operations and the business of Council.

The LDCC location will be set up in whatever configuration the LDC deems appropriate, based on the severity and nature of the disaster event.

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3.4 EMERGENCY POWER TO LDCC

The LDCC should have a secondary power source to ensure uninterrupted power supply to the areas of the building to be utilised. Power shall be made available throughout the relevant LDCC to enable photocopiers, communications, and lighting to operate during power outages. The primary LDCC at Cloncurry has a 450 kVA generator which holds 1650 litres of diesel fuel. This generator powers the entirety of the building and cuts over automatically. Fuel supply can be replenished by tanker.

3.5 GUARDIAN INFORMATION MANAGEMENT SYSTEM (IMS)

The Guardian Information Management System (aka Guardian IMS) software is the system in use at the LDCC.

Guardian IMS is an electronic workflow for the LDCC. The spatially integrated solution holds plans and preparation documents, creates a chronological record of events and a fully auditable trail of actions, as well as details on the allocation and management of tasks, bulletins, evacuation centres, road closures and reports using MS Word templates. Typical reports include SITREPS, jobs completed and outstanding tasks by type, location.

3.6 INFORMATION & COMMUNICATIONS TECHNOLOGY

3.6.1 LDCC Contact Details

In most circumstances, calls for assistance from members of the public will be received using the CSC telephone system.

The telephone numbers to be utilised in a disaster event by the public are: 07 4742 4100. The e-mail address to be utilised in a disaster event by the public is: council@cloncurry.qld.gov.au

Other telephone numbers and email addresses for the Cloncurry LDCC are NOT for public release. Further details can be found in the LDMG Emergency Contact List.

3.6.2 Communications & Data

Access to suitable telecommunications, data and radio coverage to meet the communication requirements of the LDCC is essential. A number of computers or laptops will be required. Each will require access to the internet to facilitate access to Guardian IMS (refer 3.5) and key positions will require MS Office products (Word, Outlook, Teams).

A portable radio for the CSC corporate radio network can be made available for the LDCC.

3.6.3 Information Displays

The LDCC will require a variety of information to be displayed and / or easily accessible. This will be achieved via the use of audio-visual screens, whiteboards, pin boards, maps, file links, document storage and electronic displays of key data from the Guardian IMS software. The ability to monitor news broadcasts via TV and radio is desirable. Access to a multi-function colour printer is also desirable to facilitate copying, printing, scanning and faxing documentation as required.

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3.6.4 ICT Support to the LDCC

CSC's ICT staff maintain the ICT systems that support LDCC operations. They are required to assist with the set up the LDCC, ensure the ICT systems are functioning efficiently, deal with requests for additional ICT resources and be available to deal with any ICT issues that arise during response and recovery operations. All requests from the LDCC to ICT services are to be responded to as an urgent priority.

3.7 LDCC EQUIPMENT & RESOURCES

CSC will endeavour to provide the stationery and consumables, furniture and equipment requirements for the LDCC. A Disaster Management Emergency Box containing the initial supplies to establish an LDCC is available – <u>refer Guardian IMS</u> references. Additional supplies will be obtained from existing Council stocks or procured as required.

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SECTION 4: LDCC OPERATIONS

4.1 KEY FUNCTIONS OF THE LDCC

The LDMG does not have the resources to operate a complex disaster coordination centre or system. Initial disaster coordination must be based on the use of existing facilities and resources available within the community at the time of the event.

If activated, the LDCC will operationalise LDMG decisions and plan and implement strategies on behalf of the LDMG. The LDCC will gather information that can be provided to the community and used for reporting to other levels in the disaster management system.

4.1.1 Coordinate Resources

Coordination is primarily concerned with the systematic acquisition and application of resources (people, material, equipment) in accordance with priorities set by disaster management groups.

The LDCC coordinates local resources, identifies where extra resources are needed and passes information and Requests for Assistance (RFA's) to the DDCC.

4.1.2 Manage Information

The LDCC will receive information from various sources and will require processes to manage and disseminate that information to numerous stakeholders. For example:

- Members of the community asking for assistance and the wider community
- Government departments through situation reports, meetings or informal communications
- Other levels of the Queensland Disaster Management System (e.g., DDMG, State Disaster Coordination Centre, Queensland Disaster Management Committee).

4.1.3 Develop Long Term Strategies

In addition to dealing with the situation at hand, the LDCC is required to forward plan to enable long term strategies for the management of the event to be developed. An Incident Action Plan (IAP) may be developed documenting the objective that the LDMG aims to achieve – refer Appendix B.

4.1.4 Coordinate Agencies

The LDC is responsible for coordinating disaster operations and provides the framework and system for all organisations to work within a common goal and approach.

Agency Liaison Officers will be represented in the LDCC as required. Agency Liaison Officers are experts in relation to their agency and may include Emergency Services, Government Agencies, NGO's and Volunteer Organisations.

4.1.5 Maintain Records

All staff working in the LDCC are required to ensure adequate record keeping. This can be achieved using Guardian IMS. Detailed notes should be added to tasks and an operations log of actions with full justification for decision making should be maintained.

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Under no circumstances should any documentation be removed from the LDCC. All documentation, plans and papers produced within the LDCC are to be retained under the direction of the LDC, for a period in accordance with Council policy.

4.2 HOURS OF OPERATION

The hours of operation of the LDCC are at the discretion of the LDC based on advice from the LDMG members. This may include 24/7 working arrangements as required. Arrangements may need to be made for staff support when operating outside of normal working hours or working extended hours including catering support and possible provision of sleeping and showering facilities.

4.3 MEDIA MANAGEMENT

The release of public information and warnings will be managed in accordance with the <u>Public Information & Warnings Sub Plan</u>.

Generally, the media are not granted access to the LDCC without the consent of the LDC. The Public Information Officer (PIO) will manage any sanctioned visits.

4.4 OPERATIONAL REPORTING - SITREPS

Situation Reports (SITREPS) will need to be prepared on a regular basis including:

- Activation
- Pre-determined times (usually once daily by 12pm but may be more frequent)
- As the situation changes
- On request from the DDC
- At the conclusion of operations.

SITREPS will be created and stored within Guardian IMS so they are accessible by all staff and agencies supporting the LDCC. The LDC is responsible for supervising the preparation of SITREPS and the Chairperson is responsible for the authorisation of all SITREPs which are then submitted to:

- DDC
- LDMG members.

4.5 REQUESTS FOR ASSISTANCE

When all local resources have been exhausted or are inadequate, requests for assistance outside the Local Government area shall be directed to the DDC. All external assistance requests shall be coordinated by the LDC on behalf of the LDMG – refer Emergency Logistics & Resupply Sub Plan.

4.6 FINANCIAL ACCOUNTING

Operational expenditure needs to be tracked using work order numbers established specifically for the event. At the conclusion of the disaster event, all expenditure needs to be finalised. Invoices need to be collated; payments made, and Disaster Recovery Funding Arrangements (DRFA) claims need to be completed - refer to Financial Management Sub Plan.

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SECTION 5: STAFFING THE LDCC

5.1 INCIDENT MANAGEMENT TEAM

Different disaster events will require different levels of staff to support the nature and complexity of the operation. If required by the LDC, an Incident Management Team (IMT) based on the Australasian Inter-service Incident Management System (AIIMS) model will be established. This will comprise some or all of the following key roles:

- LDMG Chairperson
- Local Disaster Coordinator
- Operations Officer
- Planning Officer
- Intelligence Officer
- Logistics Officer
- Public Information Officer

The tasks listed under each position description (refer Appendix A) serve as a guide to those appointments and what key tasks will be required within the LDCC.

The LDCC structure needs the ability to scale up (or down) as required i.e., the number of staff required to perform the functions commensurate with the scale of the event. The LDC may decide to initially commence the operation taking responsibility for all key functions of AIIMS and only increasing staffing as required. As the event escalates, the LDC may need to consider delegating responsibility to others.

As the structure expands, Team Leaders may need to consider delegating responsibility to others. Everyone working in the LDCC will have a reporting line through their Team Leader. It is vital that staff adhere to these reporting lines wherever appropriate to ensure that the IMT can perform effectively - refer LDCC AIIMS structure chart.

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5.1.1 LDCC AIIMS Structure

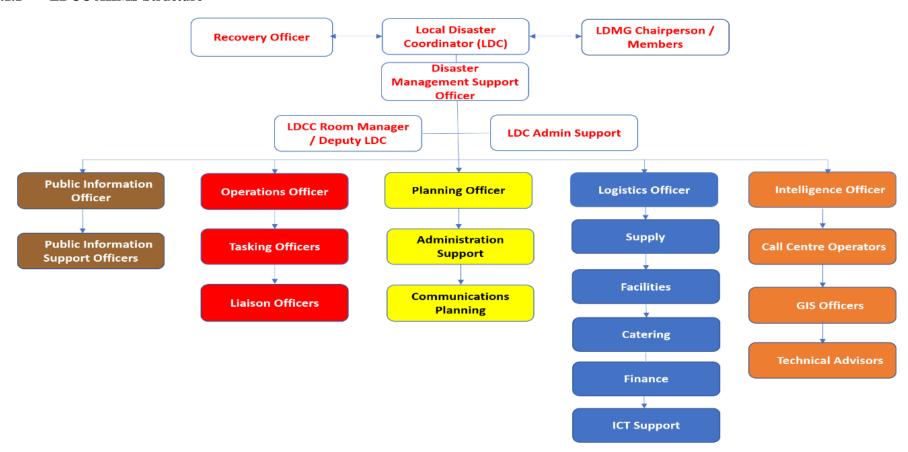


Figure 3: Potential AlIMS Structure for CSC LDCC

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5.2 STAFF ROSTERING

Rosters should be developed by the Logistics Officer (if appointed) during the early stages of any activation for at least 72 hours ahead. Rosters need to be developed with due consideration to correct skill sets, fatigue management, rest periods, meal breaks and shift overlap.

An attendance register will be maintained to support payments and claim reimbursements.

5.3 SHIFT CHANGE & HANDOVER

Staff engaged on duty should work no longer than 12 hour shifts and this should be reduced where possible / necessary. At the completion of each shift, the departing member of staff should deliver a detailed handover briefing with the member of staff commencing their duties. This should be face to face whenever possible but should be recorded in Guardian IMS as a minimum and cover:

- Current situation and link to latest SITREP
- Current warnings
- Sources of information
- Actions outstanding
- Future intentions.

5.4 BRIEFING & DEBRIEFING

The LDC and LDMG Chairperson will conduct regular briefings with the LDMG and with Agency Liaison Officers and staff working in the LDCC.

The LDC and Chairperson are also responsible for keeping other stakeholders briefed on disaster-related matters (e.g., DDC, CSC CEO, Councillors).

Briefings will be undertaken using the SMEACS methodology (Situation, Mission, Execution, Administration, Communications, Safety).

Regular hot debriefs will be conducted during operations.

An immediate post event debrief should be conducted at the conclusion of operations and followed up some time later with a formal post event review and assessment. The post response review and assessment process will help identify good practice as well as lessons identified.

5.5 HEALTH, SAFETY & WELFARE CONSIDERATIONS

Workplace Health and Safety (WHS) practices must be maintained.

5.5.1 Fire Procedures

Normal fire evacuation procedures for the CSC offices will apply whilst the facility is being used as a LDCC.

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5.5.2 First Aid

A first aid kit is available in the LDCC Disaster Management Emergency Box – refer <u>Guardian IMS</u>. Assistance will be provided by CSC, QAS or other personnel present with first aid experience and certification. Life threatening emergencies should be reported to 000.

5.5.3 Catering

Catering is a key consideration for the effective management of staff welfare. In the initial phases, staff may self-cater or snacks and / or takeaway food such as pizza may be provided. In larger events, cateries may need to be appointed by the Logistics Team to manage meal times. In protracted events, catering will endeavour to be wholesome and to provide for special dietary needs.

5.5.4 Sleeping Arrangements

Staff should prepare an overnight bag when attending the LDCC in case they are unable to get home due to operational or safety reasons. Commercial accommodation should be utilised where appropriate but specific areas may need to be allocated for sleeping purposes.

5.5.5 Staff Support

Stressful and demanding situations can quickly lead to mental health impacts and burn out if not managed appropriately. The CSC Employee Assistance Program (EAP) can be accessed if necessary. Other agencies may have similar arrangements in place.

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APPENDIX A: POSITION DESCRIPTIONS

DUTY CARD	LDMG CHAIRPERSON
Reports to:	Local Disaster Management Group (LDMG)
DECDONCIBIL ITIES	

RESPONSIBILITIES

The functions of the Chairperson of the Local Disaster Management Group (LDMG) are specified in section 34A of the *Disaster Management Act* as follows:

- To manage and coordinate the business of the LDMG
- To ensure, as far as practicable, that the group performs its functions
- To report regularly to the relevant district group, and the chief executive of the department, about the performance by the local group of its functions.

The Chairperson should maintain an awareness of current operations but should also focus on the longer-term strategic consequences of the event and requirements (i.e., how will the event impact the community, local economy, standard of living, tourism, environment, what support and assistance is available) and political leadership to achieve objectives.

The Chairperson will work collaboratively with the LDC to activate various plans and approve public information and will participate in media interviews, teleconferences, briefings with various stakeholder groups (i.e., DDMG, QDMC,) as required.

The Chairperson will also chair and / or participate in debrief sessions as required at the conclusion of operations and ensure that lessons identified are implemented.

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DUTY CARD LOCAL DISASTER COORDINATOR

The Local Disaster Coordinator (LDC) is an appointed position under section 36 of the Disaster Management Act. The functions of the LDC are as follows:

- To coordinate disaster operations for the Local Disaster Management Group (LDMG)
- To report regularly to the LDMG about disaster operations; and

• To ensure, as far as practicable, that any strategic decisions of the LDMG are			
implemented. Reports to:	Local Disaster Management Group	Tick	
ALERT – RESPONSIBIL	ITIES		
	during this stage to assess the situation and ropriate course of action.		
LEAN FORWARD – RES	PONSIBILITIES		
	og in Guardian IMS. Maintain adequate records sure it stays up to date to maintain situational		
• Check all the equipme activation if required.	ent in the LDCC, so the centre is ready for		
• Regularly review Gua awareness.	rdian IMS tasks and to maintain situational		
	nel move to lean forward and organise staffing minimum). If necessary, activate a skeleton nilst in 'Lean Forward'.		
Request LDMG mem Agency Liaison Officer	bers move to 'Lean Forward' and identify s as required.		
• Ensure the DDC is awa Establish SITREP report	re of the situation and keep regularly updated. rting requirements.		
	t with the Chairperson throughout the event and		
STAND UP – RESPONSII			
Liaison Officers. Establ	appropriate AIIMS staffing levels and Agency ish communications with agencies unable to be rational facilities (e.g., Evacuation Centres).		
Authorise a media relea	se to advise the public the LDCC is open.		
forwarded to the approp	and all incoming calls are logged, tasked and oriate agency for action using Guardian IMS.		
• Implement the LDMG's are regularly briefed and	s strategic direction and ensure all stakeholders d updated.		
•	ngs / briefings of the LDCC IMT to maintain and monitor progress of Incident Action Plan		
	uation, coordinate activity and manage incident to the plans and procedures approved by the		
• Ensure Guardian IMS rare current.	emains up to date and all information displays		

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•	Authorise all SITREPS to the DDC and ensure timings requested by the DDC are adhered to.	
•	Approve requests for additional resources.	
•	Attend DDMG Extraordinary Meetings if required or on request. Ensure that if leaving the LDCC for any reason that a deputy LDC is appointed to act whilst absent.	
•	Authorise public information and warnings for release in collaboration with the Chair as required.	
•	Ensure extended operations are considered and resourced (i.e., staffing, catering, sleeping areas, rest areas, fuel for generator).	
•	Approve plans for demobilisation and preparations for the recovery phase.	
ST	AND DOWN – RESPONSIBILITIES	
•	In consultation with the Chair suspend operations (gradual or immediate depending on circumstances). Consider the need to support recovery operations.	
•	Forward final SITREP to the DDC.	
•	Notify all stakeholders that the LDCC is closed.	
•	Secure all records – Guardian IMS and hard copy.	
•	The LDCC needs to be cleaned and restocked and equipment checked to ensure readiness for next activation.	
•	Conduct debriefs and develop post event report as required to identify good practice and lessons to be learnt. Update plans to reflect lessons learnt.	

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DUTY CARD	OPERATIONS OFFICER	
Reports to:	Local Disaster Coordinator	Tick
RESPONSIBILITIES		
	orief / state of readiness and receive initial disaster event from Local Disaster Coordinator	
Commence operations of all operations activity	log in Guardian IMS. Maintain adequate records ties.	
Regularly review Gu awareness.	ardian IMS tasks and to maintain situational	
Maintain the operatio IMS remains current.	nal response to the event and ensure Guardian	
Maintain the road clo Council / Roads Liaiso	sure section of Guardian IMS or delegate to a on Officer.	
Cheat Sheet.	cy Liaison Officers as required – refer Tasking	
	undertaken by the Agency Liaison Officers in d the implementation of the Incident Action Plan	
Maintain the Tasking s Officer.	section of Guardian IMS or delegate to a Tasking	
	resources of Agency Liaison Officers – look for tasks or those taking time to complete.	
	ledge of the area and how different events may	
Manage available asse via the Logistics Office	ets and ensure additional resources are requested er in a timely manner.	
Apply a practical and that action is prioritise	logical approach to problem solving, ensuring d accordingly.	
	ssigned to the Operations Team (briefings, requirements). Potential units include Agency ing.	
difficult issues includi	vised of complicated, significant, contentious or ng life-threatening situations or issues that may i.e., fatalities, missing children.	
	n Reports (SITREPS) and the IAP as required.	
Participate in debriefs	as required.	

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DUTY CARD	TASKING OFFICER	
Reports to:	Operations Officer	Tick
RESPONSIBILITIES		
Maintain the Tasking S	Section within Guardian IMS.	
Determine the priority identified.	of the message and ensure urgent tasks are	
_	propriate agencies and IMT members to action a control (lead) agency for each task.	
Tasking Officer Cheat Sho	eet	
Note: In large events there may be a Council Liaison Officer and a Roads Liaison Officer.	 Water Wastewater (sewerage) Environmental Health Trees down on Council buildings / land (n Evacuation Centres Aerodromes Roads (if no separate Liaison Officer) 	o power lines)
Roads Liaison Officer	 CSC roads and bridges (including closures) State controlled roads Traffic lights Trees down on Council / State roads Closures to State Roads and Bridges 	s and signage)
Queensland Police Service (QPS) Liaison Officer	 Search and rescue Public order / public safety Evacuations Traffic control Crowd control 	
Queensland Fire & Emergency Services (QFES)	 Structural Fires Transport vehicle fires Transport vehicle accidents Hazardous materials incidents Entrapped persons 	
Note: There may be more than one QFES officer available Fire & Rescue, Rural, SES and / or Emergency Management).	 Building collapse High angle rescue Swift water rescue Confined space rescue Trench Rescue Bushfires (Rural Operations) Trees down on private property structulines) (SES) 	
	Sandbagging and tarpaulins to the most vuEmergency management	ılnerable (SES)

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Queensland Ambulance Service (QAS) Liaison Officer	 Medical assistance Medical evacuations Mass casualty incidents
Ergon Liaison Officer	 Trees down anywhere involving power lines Damaged or fallen power lines No power
Telstra Liaison Officer	Landlines and mobiles
External Agency Liaison Officer	Tasks for any agency not physically present in the LDCC.

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DUTY CARD	AGENCY LIAISON OFFICERS	
Reports to:	Operations Officer	Tick
RESPONSIBILITIES		
Regularly review Gua awareness.	rdian IMS for tasks and to maintain situational	
-	nal problem solving advising on the capability ents of own organisation.	
Pass information on ac own agency and vice v	tivity and requests for assistance from LDCC to ersa.	
Arrange tasking to su direction from the LDG		
	life-threatening situations or issues which will are escalated to the Operations Officer.	
• Ensure adequate and re organisation (email, ph	esilient communication between LDCC and own none, radio)	
Anticipate and plan for and resources are avail	or the possible developments to ensure support able.	
Ensure adequate reco including assets utilise		
Contribute to SITREPS	S and the IAP as required.	
Participate in briefings	and debriefs as required.	

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DUTY CARD	PLANNING OFFICER	
Reports to:	Local Disaster Coordinator	Tick
RESPONSIBILITIES		
	rief / state of readiness and receive initial disaster event from Local Disaster Coordinator	
Commence operations of all planning activities	log in Guardian IMS. Maintain adequate records es.	
• Regularly review Gua awareness.	rdian IMS for tasks and to maintain situational	
• Actively seek and asse forward planning. The initially 24-72 hours, 1		
• Prepare, disseminate and monitor operational plans and strategies as required to manage the event.		
Facilitate access to administration support services as required to support other members of the IMT.		
Manage personnel assigned to the Planning Team (briefings, debriefings, welfare requirements). Potential units might include Admin Support, Communications Planning.		
Coordinate the preparation, dissemination and monitoring of the Incident Action Plan (IAP).		
Contribute to Situation	Reports (SITREPS) as required.	
Participate in debriefs	as required.	

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DUTY CARD	INTELLIGENCE OFFICER	
Reports to:	Local Disaster Coordinator	Tick
RESPONSIBILITIES		
regarding disaster event fr	state of readiness and receive initial information com Local Disaster Coordinator (LDC).	
 Commence operations log all intelligence activities. 	in Guardian IMS. Maintain adequate records of	
Regularly review Guardi awareness.	an IMS for tasks and to maintain situational	
Collect, analyse, authentic sources in order to develo		
Ensure intelligence is sharmaps, charts, display scredecision making and situation.		
Manage personnel assi- debriefings, welfare require GIS, Technical Advisors of		
Coordinate the Situation F		
Contribute to Incident Act	tion Plan as required.	
Participate in debriefs as r	equired.	

Intel Handy Hints Cheat Sheet

Disaster Dashboard

• **Disaster Dashboard:** http://dashboard.cloncurry.qld.gov.au/

Weather and Rainfall

- MetEye- http://www.bom.gov.au/australia/meteye/
- Weather Observations (temperature, dew point, relative humidity, wind speed and direction, atmospheric pressure (hPa)). http://www.bom.gov.au/qld/observations/qldall.shtml look for the table headed: North West
- River Levels & Rainfall data: http://www.bom.gov.au/qld/flood/gulf.shtml
- Weather Radar: http://www.bom.gov.au/products/IDR753.loop.shtml
- Cyclone Information: http://www.bom.gov.au/cyclone/index.shtml

Referable Dams in the Cloncurry Shire

Corella Dam: http://data.dnrm.qld.gov.au/eap/corella-eap.pdf

Chinaman Creek Dam: http://data.dnrm.qld.gov.au/eap/chinaman-creek-eap.pdf

Rifle Creek Dam: http://data.dnrm.qld.gov.au/eap/rifle-creek-eap.pdf

Julius Dam: https://www.sunwater.com.au/dams/julius-dam/

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Other Referable Dams

Leichhardt River Dam, East Leichhardt Dam.

Other Infrastructure Data Sources

- Transport & Main Roads Road Conditions: https://qldtraffic.qld.gov.au/
- ERGON Electricity Distribution Network Outages and Disruptions https://www.ergon.com.au/network/outages-and-disruptions/power-interruptions/outage-finder
- TELSTRA Service Status: http://servicestatus.telstra.com/servicestatus/goc.do?q=summary.html
- OPTUS Service Status https://www.optus.com.au/about/network/service-status

Demographic and Statistical data

• Census 2016 data

http://www.abs.gov.au/websitedbs/censushome.nsf/home/data?opendocument&navpos=200 -

• Queensland Globe: Interactive mapping using Google Earth: https://www.business.qld.gov.au/business/support-tools-grants/services/mapping-data-imagery/queensland-globe

Bushfire Resources

- **QFES Facebook** page for incident updates updated frequently: http://www.facebook.com/QldFireandRescueService?ref=ts
- **Bushfire Hotspot data** http://www.firenorth.org.au/nafi2/ under Fire Map Regions, select South OLD

Recent Earthquake data: http://www.ga.gov.au/earthquakes/initRecentQuakes.do

Key Websites

• **CSC Facebook:** https://www.facebook.com/cloncurryshire.council/

General Data: Regularly update confirmed details and any reports e.g., casualties, displaced persons, evacuation centres, damage sustained to hospitals, schools, aerodromes, power, sewerage, water supply, roads. Liaise with LDC in regard to what to report on and how often.

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DUTY CARD	LOGGERS	
Reports to:	Intelligence Officer or Logger Supervisor if appointed.	Tick

Loggers are at the frontline of operations and provide the initial contact for members of the public. It is therefore crucial to the overall success of the LDCC that this role is carried out effectively.

Loggers need to be proficient at data entry and possess skills in dealing with the public. It is vital that Loggers are kept up to date with the latest information and are advised of all information to be released to the public.

RESPONSIBILITIES	
Ensure situational awareness e.g., road closures, public bulletins.	
Accurately log all information / requests / offers within Guardian IMS ensuring an adequate level of detail is recorded.	
• Do not speculate and ensure only factual, authorised information is released.	
• Exercise compassion whilst promoting the concept of self-help and resilience.	
• Ensure urgent messages are appropriately flagged. Use discretion and common sense as most callers will likely identify their issue as an urgent one.	
Participate in debriefs as required.	

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DUTY CARD	LOGISTICS OFFICER							
Reports to:	Local Disaster Coordinator	Tick						
RESPONSIBILITIES	RESPONSIBILITIES							
	information regarding disaster event from Local Disaster Coordinator							
of all logistics activities								
Regularly review Gua awareness.	rdian IMS for tasks and to maintain situational							
Implement Logistics S	ub Plan.							
	of human and physical resources, facilities, services and materials							
Undertake staff rosteri	ng as required.							
Determine what premstorage (if required).	nises are suitable for use as warehousing and							
• Identify specific tran EWP's).	asportation resources required (i.e., forklifts,							
Monitor fuel stocks and continuity.	d instigate priority fuel supply planning to ensure							
Capture all expendit maximum reimbursem	ure associated with the operation to ensure tent under DRFA.							
• Prepare Requests for A LDC.	Assistance to the DDMG for authorisation by the							
Purchase equipment an	nd supplies and organise catering as required.							
Coordinate resupply o	perations – refer section 4 Logistics Sub Plan.							
debriefings, welfare	assigned to the Logistics Team (briefings, requirements). Potential units might include ons Support, Finance, Facilities, Catering).							
	Action Plan and Situation Reports (SITREPS)							
• Participate in debriefs	as required.							

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DUTY CARD	PUBLIC INFORMATION OFFICER (PIO)	
Reports to:	Local Disaster Coordinator	Tick
RESPONSIBILITIES		
	rief / state of readiness and receive initial disaster event from Local Disaster Coordinator	
• Commence operations of all media releases, of	log in Guardian IMS. Maintain adequate records contacts and activities.	
Regularly review Gua awareness.	rdian IMS for tasks and to maintain situational	
Implement Public Info	rmation & Warnings Sub Plan.	
contacts for commun	local radio and media outlets to confirm key ity alerts and warnings and media release / courage 24-hour transmission where appropriate.	
• If LDCC is activated,	prepare 'Activation of LDCC' media statement e all staff and LDMG agencies are aware of	
• Ensure access is available warnings.	ailable to pre-formatted media releases and	
Draft media releases for	or approval as required.	
Chairperson and LDC Information & Warnin	aation and warnings are authorised by the LDMG as required. Distribute as per section 3.6.1 Public gs Sub Plan and ensure all releases are uploaded as for display in the LDCC and on the public pard.	
	ervice Coordinator is kept informed of all public information including website and social	
Coordinate and manag	e media interviews and briefings.	
	ge and social media platforms for accuracy, ness and report discrepancies to the LDC.	
Check with special nee appropriate.	eds facilities that they have received warnings as	
Manage personnel assi debriefings, welfare re	gned to the Public Information Team (briefings, quirements).	
	Action Plan and Situation Reports (SITREPS)	
Participate in debriefs	as required.	

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APPENDIX B: LDCC FORMS

Available from: https://www.disaster.qld.gov.au/dmg/st/Documents/T1228-LDCC-Situation-Report-Template.pdf and within Guardian IMS.

SITUATION REPORT (SITREP) FORM

[INSERT LOCAL GOVERNMENT LETTERHEAD/LOGO]

T.1.228 LDCC Situation Report

Situation Report <Insert Local Government Area> Local Disaster Coordination Centre

			Event						
Sitrep No: Date: Time period:									
Distribution:									
	ct> District Disas	ster Coordi	nation Centre						
From:									
Phone: <insert <insert="" em="" email:="" facsimile:="" impacts<="" nu="" summary="" td=""><td colspan="7"></td></insert>									
Approval									
			Signature)	Date:	Time:			
Prepared by:									
A			Signature	•	Date:	Time:			
Approved by:									

Last Updated: 19 January 2018

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GUIDE TO WRITING SITREPS

Aim

Provide the District and State Disaster Coordination Centres with an accurate and timely overview of the situation since the last Sitrep. Sitreps should not repeat information in previous Sitreps – they are a report on the current situation.

\mathbf{O}	hi	ectives
v	υı	ecuves

To ensure that the DDMG and the SDCC understand the objectives and strategies implemented to effectively manage the emergency situation
To provide accurate information and data to effectively brief senior executives and ministers to be able to prioritise State and National assistance
Provide accurate timelines of events and accurate information for the after-action reporting process.

Sitrep Header

Identify the event, sitrep number, date and the time period the sitrep covers. Provide information of who the Sitrep is from and who is to receive it, cc any coordination centres or personnel that would benefit from the information.

Summary

Consider including the following:

Weather: Outlin	e local w	eather	observ	ations of	different to the	e forec	ast fron	n the Bureau
of Meteorology	(BOM).	E.g.:	River	height	calculations	from	Local	Governmen
engineers. Do no	t repeat B	OM in	format	ion.				

Summary of past 24 hrs by LDMG: Include the following recommended info;

- o What is the current situation?
- o What activities are you currently undertaking in response to the current situation
- o What key issues/problems/resolutions have arisen since last report was sent,
- o Has the size/scale of the operation changed
- o If Local Governments have no issues indicate that in this section.

Impacts

Damage	Assessi	nen	t Ove	rvie	w : A	n o	verv	view or	snapsho	t of the	e damag	ge that	has
occurred	and/or	is 1	ikely	to c	occur	in	the	reportir	ng area.	Cover	social,	econon	nic,
environm	ental an	d in	frastru	ctur	e imp	acts	S.						

Emerging Issues

☐ **Projected operations**: Include the following recommended info:

- o What are the projected activities over the next 24-48 hrs?
- o What tasks are planned to be undertaken in the next 24-48 hrs
- o Anticipated resource requirements such as food resupply, extra personnel.

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Key Messages

Key Messages: An overview of any key messages to the public
Media Issues: An overview on any media related issues. Or issues that may be liable for
media comment
Updates to Distract/ Local Contacts: Update contact details of key staff.

Approval

The report is to indicate who prepared it and who it has been approved by

Accuracy is critical in preventing confusion at the strategic level. *If the data provided is an estimate articulate that in the SitRep.*

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LDCC INITIAL NOTIFICATION FORM

Request for Assistance/Action	☐Information Only						
Date: / / Time:	Celephone Operator's Name:						
PRIORITY: LOW NO	DRMAL URGENT						
LIFE THREATENING EMERGENCIES Advise caller to contact 000							
CALLER INFORMATION							
Full Name: □ Owner □ Occupant □ Neighbour □ Other							
Phone No:	Language Spoken: (other than English)						
Alternate Phone Numbers:							
property description							
☐ Residential ☐ School ☐ Hospital ☐ Bridge	☐ Road☐ Business ☐ Other						
Address:							
Business/Property Name: (if applicable)							
Nearest cross street / Landmark: (optional)							
Access to Property: (optional)							
BUILDING DAMAGE TYPE & description							
Building Damage Type:							
☐ External Walls ☐ Internal Walls ☐ Roof ☐	Window □ Vegetation □ Fencing						
Roof Type:							
Height of building: Low set / high set / multi storey F	oor /Level: Unit No:						
Job Type (please tick - and also provide a full description b	pelow)						
☐ Communications ☐ Electricity/Flammables ☐ Fire ☐	Flooding						
☐ Roads ☐ Roof Damage ☐ Sewerage ☐	Vegetation □ Water Supply □ Other						
DESCRIPTION							

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HAZARDS						
	☐ Animals	☐ Electricity	☐ Flooding			
	☐ Gas / Flammables / €	Chemicals	☐ Fire ☐ Land (slip etc.)			
☐ HAZARDS PRESENT	☐ Structural Damage	☐ Vegetation	☐ Other			
	Description:					
SPECIAL Needs						
Name: (if available)			Age: (optional)	Gender: M / F		
Category:	☐ Medical ☐	Physical	Age Language Evacuation			
No of People De Affected:	scription:					
		Logge	er's Name:			
*** REMEMBER ***						
Confirm the PHONE NUMBER and INCIDENT ADDRESS Logger's signature:						
		_				
		databa	(to be signed once data is ease)	entered into the		

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INCIDENT ACTION PLAN TEMPLATE

Event Name	Date / Time		Lead Agency	Lead Agency		
Current Situation: (Overview of Current Sit	uation)				
LDMG Status:	Alert	Lean	Stand	Stand		
		Forward	Up	Down		
Mission - LDMG's Intent / Current Objective						
Execution (Strategies	s, Tactics and Priorities)					
Execution (Strategies	s, ructios una ritoricios					
Active Plans						
Shift Timeline						
Date/Time: Milestone: (E.g., LDMG Meeting, Recovery Group Meeting, Situation reports, Chang overs)						
Dutch Times	ivinestonet (E.g., EB1)	is incoming, need very	oroup Weeting, Situation	reports, chang overs)		
Administration & Logistics						
Catering Arrangements: Additional						
<i>G g</i>				Attachment:		

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Catering Timeline:						
Time:	Meal Type:	Quantity:	Comments:			
Communication						
Safety						
Future Actions & Recovery Considerations						

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